



January 2024



Warren County Ohio TELECOMatters

our monthly newsletter of things that matter. all things Telecom.

Pictured above—2023 Warren County TELECOM Team Annual Photo

REMINDER: MONTHLY MAINTENANCE
Wednesday, January 17, 2023
 *CentralSquare maintenance
 5:00am - 8:00am
 *Monthly maintenance
 5:00pm - 8:00pm
<https://status.wcpsn.net/>

IMPORTANT ESO UPDATE

NEMSIS uploads are complete. Telecom is working w/ ESO for any identified needed corrections. Telecom will be working with each FD to arrange file exports (both NFIRs & NEMSIS), and the process to get those transferred to the Fire Departments. Telecom will begin reaching out to individual departments to schedule hand-offs.

Telecom is planning the removal of the ZOLL system (this includes access to your Fire PSDs using the WCPSN Gateway) at the end of January 2024 and your historical data will only be accessible via ESO.

Our lifetime records of the Zoll environment add up to: 305,489 Fire Records total and 148,005 Patient Care Reports.

The recent ESO data breach information can be found by clicking this [Notice of Cybersecurity Incident](#)

Please contact Joe (joseph.newton@wcoh.net) with any questions.

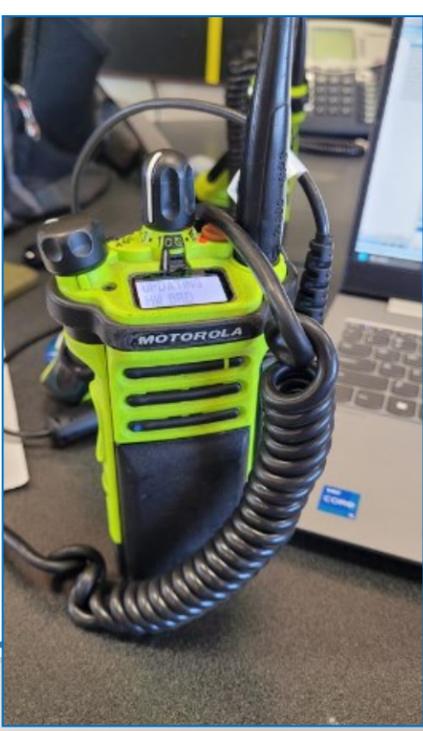
NOTE: TELECOM will be closed on NEW YEARS DAY/Monday, January 1, 2024 & Martin Luther King Day/Monday, January 15, 2024



Pictured above: Steven Jennison, Communications Systems Analyst 1, flashing radio authentication into mobile radios at Deerfield Twp FD Station 56. Telecom also upgraded radio firmware during this process.

WC Fire Departments Changed from XTS to APX radios

The Charlie Task Unit has completed replacing all County owned Motorola XTS portable radios with new Motorola APX 6000XE radios. These radios are designed to be in the hands of firefighters. The "XE" means Extreme Environment. The APX6000XE has an IP68 rating which means it can be submerged in 2 meters of water for 4 hours. They also feature a larger control top with bigger knobs and dials for easier use with firefighting gloves.

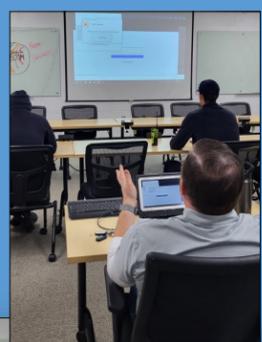


"New Year Reminders from TELECOM"

Partners should schedule appointments for "in person" needs, pickup and deliveries. Telecom will still have staff On Call 24/7 for items that are critical in nature. If you have questions, please contact Gary Estes. Emergency or Life Safety items should have Telecom paged 24/7 via the Emergency Communications Center. Visits to Telecom require visitor check-in and escorts in many cases. This supports changes in workflow as well as physical security changes.

Telecom's office hours are 0730 to 0430.
We still have On Call staff for emergent needs.

Please contact joshua.moyer@wcoh.net for any training needs.

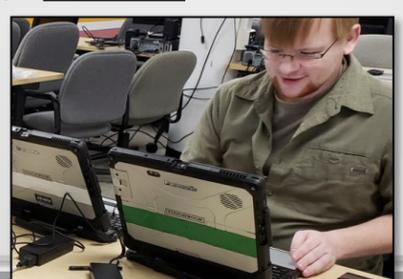
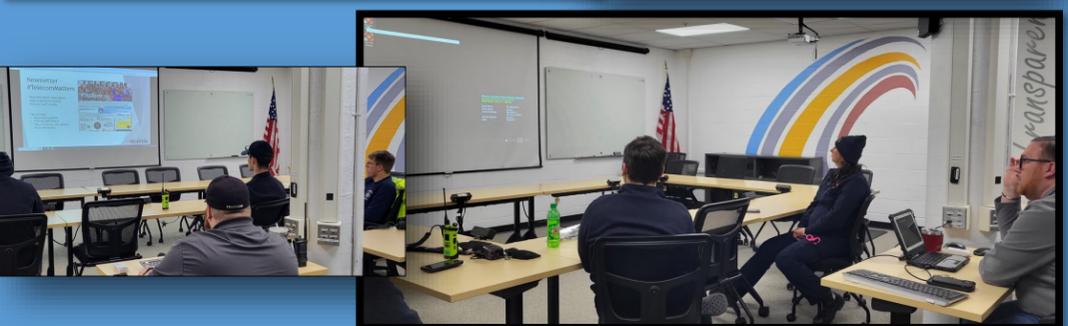


WINDOWS and MOBILE DATA COMPUTERS/ LAPTOPS

It is time to start thinking about Mobile Data Computer/MDC (MDC – any mobile device with a Windows OS (operating system) that connects to the PSN (Public Safety Network) via VPN (Netmotion)) and their future with the upcoming Windows 11. The end date for Telecom's use of Windows 10 will be July 31, 2025. We will not begin Windows 11 installation until 2025. With Windows 11, there are restrictions coming from Microsoft that cannot be upgraded on existing hardware. As it stands, the CF-19, CF-31, CF-20 MK 1, CF33-MK 1, and the G1 are not supported by the Windows 11 processor requirement. Current models that support upgrading to Windows 11 are CF-20 Mk2, CF-33 Mk2 FZ-55, G2 Surface pro's 6, 7, 8. I will be following up with individual department emails containing MDC lists of what is and isn't supported.

Here are the current systems from Panasonic Toughbook line:

- G2 - CF20 replacement [CLICK HERE](#)
- CF-33 [CLICK HERE](#)
- FZ-55 [CLICK HERE](#)
- CF-40 - Fully-rugged FZ-55 (No one has yet) [CLICK HERE](#)



Need help? Help@wcoh.net 513-695-HELP



Warren County Ohio TELECOM Matters

our monthly newsletter of things that matter. all things Telecom.

“Warren County TELECOM gives back”

The Telecom Morale Committee (TCMC), works together to encourage the Telecom Team to contribute when they can and/or donate to events or charities. Though the Holiday season is a busy and hectic time, our staff never fails to chip in to help those in need! We love to strengthen our connection to our community! Two recent events include:

Warren County Basket Raffle

The Administrative/ALPHA Unit put together the “Jack Pot” Cash/Lottery Tickets. The whole county, together, with donations for all baskets, raised \$4,080.00!!! Half of the proceeds collected will go to Children Services for their Christmas Program and the other half will go to the Franklin Food Panty.



Sponsor a child for Christmas

A BIG “THANK YOU” to Telecom units who helped with gifts for our sponsored teen this year for Christmas!!! Contributions from our staff helped get her a Walmart gift card for \$245.00, another Walmart gift card was donated for \$50.00, and she also got clothes, shoes, and a skateboard!!



It is awesome that she can use the gift cards to pick out stuff she really wants!!

Be a part of our Team

WE ARE HIRING!

Here's your chance to shine!

Positions:

- Communications Systems Analyst 1
- Infrastructure Systems Analyst

Apply online:

- Click [here](#) to apply



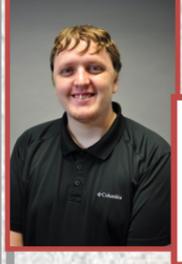
TELECOM Congratulates several in their “new roles”



Josh Moyer
Public Safety Systems Manager



Philip Bomer
Data Systems Technician 3



David Shiverdecker
Data Systems Analyst 2



Tommy Kramer
Data System Analyst 1

Did you know?

Amateur Radio Supports the 34th Annual Horse Drawn Carriage Parade

On Saturday, December 2, 2023, the Lebanon area chamber put on their 34th Annual Horse Drawn Carriage Parade and Christmas festival in the city of Lebanon. There are 2 parades at 1pm and 7pm. The population of Lebanon goes from 22,000, to several times that, as tens of thousands of spectators join in the festivities. The population change impacts the reliability of wireless phones during this event.

Ham radio has supported safety communications for this event since near it's inception 34 years ago. The 28 trained FCC licensed ham radio volunteers generated over 500 push to talk ham



radio communications this year. These communications track the location and safety of each carriage along the route as well as the safety of the spectators. Some years are busier than others.

The team has handled communications regarding missing children, medical emergencies and other critical information.

#TCKudos Kudos are for above-and-beyond actions taken by a Telecom team member or someone Telecom interacts with. They can be submitted throughout the year via our website or a physical card at our office. #TCKudos are then posted on our Kudos Board all month long before being tallied and delivered! If you receive a #TCKudos, we'll send it to the employee and their Supervisor/Department Head. **If you know of someone from Telecom that has gone over and above, please take the time to [nominate](#) them!**

#TCKudos

To: Dept:
 From: Date:
 Thank you for....

I'm not a robot